



**NORTHEAST OHIO PUBLIC ENERGY COUNCIL**

**IMPORTANT NOTICE  
FOR NOPEC CUSTOMERS AND MEMBER COMMUNITIES:**

**GEXA IS NOPEC'S SUPPLIER**

For those residential and small business customers who want to be in NOPEC's electric program, we wanted to make certain that you are aware that GEXA Energy Ohio LLC (GEXA) is our supplier.

NOPEC and member communities are receiving numerous telephone calls because of a letter required by law that First Energy Service Company must send to all customers who wish to switch to a new electric supplier. The purpose of this letter is to confirm your switch to NOPEC's supplier, GEXA. Unfortunately, the letter does not identify GEXA as NOPEC's supplier and many people have indicated that they are very confused by the letter.

To clarify: If you want to be in the NOPEC program, you should do nothing with this letter and you will be enrolled in our program. If you call the number in the letter you will remain with First Energy and you will not be enrolled in the NOPEC program and you will not receive the NOPEC discount.

If you have any further questions, please contact NOPEC's call center at 1.800.292.9284 and the NOPEC representatives should be able to answer your questions about the intent of the letter and any other matters dealing with NOPEC.

**Electric Program**

**NOPEC / GEXA**

**Customer Service: (800) 292-9284**

**Gas Program**

**Customer Service: (888) 848-7914**

**For more information, please call**

**[www.nopecinfo.com](http://www.nopecinfo.com)**