

*Leigh Herington, NOPEC
Thursday, 9/3/09*



THE ISSUE OF BUDGET BILLING IN THE NOPEC ELECTRIC PROGRAM

Many residents have asked about being able to budget bill the supply portion of their electric bill.

As of right now, all discounted supply agreements that we know of do not allow for the supply portion of the bill to be on a budget basis.

Your residents can continue to budget bill the transmission and distribution portion of their bill.

Because your residents do not want to give up the savings they would receive from NOPEC, it is not in their best interest to leave the program to be able to budget bill, so we are working with our supplier to see if it is possible to offer budget billing in the future.

Please remember to give your residents the following numbers to our customer service center/call center:

**ELECTRIC CUSTOMER SERVICE
1.800.292.9284**

**GAS CUSTOMER SERVICE
1.888.848.7914**